## RFP 2014-21: Audit Services

Q/A

#	Page/Paragragh	Question	Response
1	Pg. 4, 1.2	If Covered California is not able to provide the intent to award by 2/20/15, will the project timeline be shifted for conducting the work accordingly?	In the unforeseen event that the Notice of Intent to Award is not released on 2/20/15, the project timeline will be shifted accordingly.
2	Pg. 13, A	The RFP states that the Contractor is expected to conduct field work at the Exchange locations in Sacramento, Contra Costa, and Fresno. Can Covered California delineate the roles of the Exchange sites, i.e., do the sites operate under the same or different policies and procedures; do the sites perform similar or distinct functions?	The Sacramento location is the headquarters of Covered California plus the Covered California-run Service Center. The Fresno location is another Covered California-run Service Center. The Contra Costa is a Service Center run by Contra Costa under contract with Covered California. The three Service Centers perform similar functions under the same regulations, rules and procedures.
3	Pg. 14, 3.6, #3	The RFP indicates that the Contractor is expected to meet weekly with Covered California staff to discuss progress. Will Covered California allow for the weekly meetings to be held by conference call, with some Contractor staff participating by telephone and some participating on-site with Covered California?	Yes, it will.
4	Exhibit A, D	The RFP indicates that the Contractor is required to perform all services under this agreement on- site at the Exchange. Can Covered California clarify whether some functions can be performed off- site, such as methodology, tool development, report production, etc., or if the intent is to have staff co-located on-site at the Exchange?	Audit field work, to include document review, observation of process in progress, sample testing, and interviews are expected to be conducted on-site. Covered California will provide space for auditing staff where and when needed.
5		General: Is there any flexibility on the time lines/deadlines for completing the engagement - including if we incur delays outside of our control?	When absolutely necessary and justifiable, deadlines for deliverables are negotiable so long as the final audit report is issued on the planned date.
6	2.3.3	The Statement of Work indicates that Covered California has already engaged KPMG to conduct the financial and A-133 audit. Is KPMG eligible to bid on the programmatic audit?	KPMG is eligible to compete for the programmatic audit, if it so wishes.
7		What is the deadline for Covered California's report to CMS? Is there the possibility of an extension to allow some more time for field work?	The original due date of the programmatic audit to CMS was April 1, 2015. Covered California has obtained an extension to May 31, 2015 and intends to adhere to the extended deadline. Covered California is not certain if another extension would be granted.
8		Does Covered California have written documentation on the eligibility determination process, enrollment in QHP, and the other elements outlined on page 12?	Yes, it does.
9		Does Covered California have written control documentation regarding the general IT controls and application controls of CalHEERS?	Yes, it does.
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